

Report to HEALTH AND WELLBEING BOARD

Oldham Safeguarding Adults Boards Annual Report and Business Plan.

Portfolio Holder:

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Purpose of the Report

The purpose of this report is to update the Health and Wellbeing Board on:

- Key messages from the Safeguarding Adults Board Annual report 2017/2018.
- Progress made against the Safeguarding Adults Board business plan 2018/2019.
- The Implications for Safeguarding Adults arising from the integration of adult health and social care in Oldham.
- The developing links between Oldham Safeguarding Adults Board and Oldham Safeguarding Children's Board.
- The outcome of the Safeguarding Adults Review and proposed implementation plan.

Oldham Safeguarding Adults Boards Annual Report and Business Plan

1 Background

- 1.1 In accordance with the statutory requirements of the Care Act 2014 Oldham Safeguarding Adults Board must produce and publish a three year strategy statement, annual business plan, and annual report.
- 1.2 For the purposes of accountability the Health and Wellbeing Board have requested regular updates from the Safeguarding Adults Board on progress against the annual business plan. The update will also serve to provide evidence of how partnership working is supporting adults to live safely in Oldham, free from abuse and neglect.

2 Current Position

- 2.1 The safeguarding Adults Boards 2017/2018 annual report demonstrated the progress made on adult safeguarding by Oldham Safeguarding Adults Board and by individual partner organisations during 2017/18.

The main priorities for 2017/18 included:

- Establishing a shared understanding of the integration agenda, and the scope and reach of the various initiatives.
- Maintaining oversight of the transitions, prevent, channel and domestic abuse agendas.
- Increasing awareness of mental capacity across the partnership and the wider community.
- Implementing and embed the MCA policy and competency framework across partner organisations.
- Ensuring that revised multi-agency safeguarding policies and procedures incorporated into individual approaches to safeguarding, including performance reporting.
- Reviewing the training strategy and competency framework in comparison to individual partners workforce development strategies and plans, to ensure compliance and identify unmet training need.
- Ensuring robust, timely and accurate performance management data in respect of safeguarding activity across the partnership.
- Assessing the extent to which there is continuous improvement of safeguarding approaches as a result of learning from completed enquiries, Safeguarding Adult Reviews, Domestic Homicide Reviews and Learning Disability Mortality Reviews, and ensure there is a feedback loop to improve practice.
- Arranging a peer review with Stockport Safeguarding Adult Board.

2017/18 also brought to a conclusion the previous three year strategy of the board. Delivery of clear governance and accountability arrangements, effective infrastructure to support the annual work programme, improved strategic partnership working, and a primary focus on the boards strategic and assurance role were addressed during this period. Refined board governance arrangements, including the board executive, sub-groups and strengthened links to pre-existing partnerships are now in place. A performance dashboard, and performance data now inform quality assurance and audit activity and an annual business plan is utilised to deliver on the boards priorities through subgroup activity.

2.2 2018 -2021 Priorities

The new three year strategy saw the articulation of a vision that:

“The people of Oldham have a right to live safely, free from abuse and neglect, and are supported to do so by co-operative communities and organisations which:

- Do not tolerate abuse and neglect.
- Champion making safeguarding personal.
- Work preventatively through early identification of new safeguarding issues.
- Deliver excellent practice as the norm.
- Share Information effectively.
- Ensure that the public feel confident that adults are protected”.

And where board partners prioritise their commitment to the board, hold one another to account effectively and promote and embed learning.

Oldham Safeguarding Adults Board identified its strategic objectives for 2018 – 2021 as:

- Focus on safety and wellbeing, supporting Oldham to define how it will prevent the abuse and neglect of adults.
- Seek assurance that effective leadership and partnership working is in place to prevent abuse and neglect and respond to adults who are at risk of or experiencing abuse and neglect.
- Raise the profile of the Making Safeguarding Personal approach and lead culture change for safeguarding adults in Oldham.
- Promote participation, listening to and engaging with people who have experienced abuse or neglect, gaining the perspectives of stakeholders, and seeking assurance that individualised, empowering outcomes are being achieved.
- Promote safeguarding adults to the public through effective communication, including benchmarking the local perceptions of confidence that the public has in our safeguarding efforts.
- Ensure that safeguarding adults is actively recognised, considered and responded to as a key part of the integration agenda for health and social care in Oldham.

2.3 These priorities are reflected in the 2018/2019 business plan of the board and have been monitored via the board executive and the board.

Highlights of delivery against the plan:

- The completion of three Safeguarding Adults reviews with learning outcomes now ready to share with the safeguarding adults partnership.
- A new subgroup for prevention and wellbeing and a framework for Adult safeguarding prevention which is supporting research into what good preventative safeguarding looks like in Oldham and will inform strategy going forward.
- A new sub group for making safeguarding personal and action planning to commence service user and carer consultation for 2019 /20.
- The availability of consistent performance reporting to inform quality and audit priorities.
- The completion of domestic abuse quality audit and an audit of the safeguarding policy and procedures.

It is acknowledged that further work is required:

- To raise the profile of the safeguarding adults board.
- To address the priority status of transitions.

The new 2019/2020 business plan details how ongoing work from 2018 /19 will roll on into 2019 /2020 plan and will focus on the phase two priorities of the SAB three year strategy.

The Quarter 4 business plan for 2018 /19 is due for completion on 31/03/19. The 2019 /2020 business plan is due for sign off by Oldham Safeguarding Adults Board on 13/03/2019. Following completion of any final amendments these documents will be shared with Health and Wellbeing board at the next available opportunity.

2.4 Integration and Safeguarding Adults

The integration of community health and social care services across Oldham took place in 2018 as part of the development of the Oldham Cares Integrated Care Organisation. The launch of the Oldham Cares ICO has seen the integration of CCG and social care commissioning, which in Oldham currently includes strategic adult safeguarding services.

Operationally safeguarding is now delivered through a generic model by integrated community health and social care services on a locality basis. This integration activity has seen teams collocated across five locality 'clusters', alongside centralised health and social care teams for Learning Disability and Mental Health and an Integrated & Urgent Care team based at the Royal Oldham Hospital and has offered greater opportunities for multi-agency safeguarding practice. Integration is now enhancing safety approaches through both preventative safeguarding which supports more efficient collaborative assessments and interventions, and through more effective informed decision making when safeguarding concerns are reported.

Alongside significant benefits, a number of unintended consequences linked to the local integration of commissioning and health and social care services are recognised. There have also been concerns that the multi-agency policy is not being followed by a range of stakeholders and the delivery model is no longer fit for purpose. Further to this, and the Mental Capacity Act (Amendment) Bill expected to

come into legislation in 2019 / 2020, the Oldham DASS and Executive Nurse co-commissioned a review of adult safeguarding in the borough. In January 2019 Oldham Safeguarding Adults Board endorsed 22 individual recommendations regarding how the current local model can be strengthened and improved.

These can be summarised as:

- Recommendations regarding our local implementation of our statutory requirements for a Safeguarding Adults Board, including changes to format, frequency, support, and communications. These include proposals for a twice annual joint Safeguarding Forum with Children's safeguarding colleagues, examining the overlapping elements of our agendas, a refresh of Sub Groups, and the creation of several joint subgroups with Childrens safeguarding.
- Recommendations regarding the establishment of a multi-agency Strategic Safeguarding service to replace the current service that sits with the commissioning function at Oldham Cares. This will be aligned to the MASH, but provide greater strategic capacity for policy, audit, workforce development and assurance. A refreshed DoLS function, and a Board Business Unit will also feature.
- Recommendations relating to operational adult safeguarding activity, such as referral pathways, expanding our local approach to the management of safeguarding activity to include NHS-employed colleagues, and the role of the MASH and the hospital-based IDT
- Recommendations relating to workforce development and training for adult

As a result, an Implementation programme brief has been developed to propose an approach to deliver the changes involved, and the workstreams to deliver the recommendations have commenced detailed planning. Delivery is expected to take place through three phases of activity: an initial mobilization phase, a second 'quick wins' and transition phase, and a third and final consolidation phase. A programme team, including Programme Board arrangements are in place to direct, coordinate and deliver the programme. This structure is anticipated to be required to facilitate phase one, and partial delivery of phase two - approximately August 2019, at which point the arrangements be reviewed. The Programme Board will report directly to the OSAB for the duration of its meeting.

Key activity stages over the coming months include the delivery of the Strategic Safeguarding Service, from which the remainder of the implementation activity can be coordinated, and the launch of a range of communications activities to raise public awareness of adult safeguarding issues. A safeguarding review Implementation group will now report and be accountable to the board for its progress.

In order to ensure that safeguarding adults remains a key consideration for the Integration agenda the board will continue to lead dialogue to develop on the opportunities and address the challenge which arise as integrated health and social care services continue to be defined and delivered in Oldham.

3 Key Issues for Health and Wellbeing Board to Discuss

- 3.1 To note the annual report 2017-18, Business Plan 2018-19 and Safeguarding Review and provide appropriate challenge where required.